

OANO Member Service



Need answers? Our experts are the key.

Next Ask the Expert is scheduled for Monday, February 27, 2012. The topic is human resources.

What is **Ask the Expert**? It's a free service for current members to talk with an expert, and get advice on specific topics such as accounting, legal, human resources, fundraising, marketing...

How does the program work?

Ask the Expert allows current OANO members to make an appointment to discuss issues pertaining to their organization.

Appointments:

- Must be scheduled in advance
- Last a maximum of 25 minutes
- Are conducted over the phone

How do I make an appointment?

- You must contact OANO in advance to schedule an appointment: 614-280-0233, 888-480-6266, info@oano.org
- At the time of your call you will be assigned an appointment time between 11:00 a.m. and 4:00 p.m.
- Appointments will be made on a first-come, first-serve basis

Once all appointment times are booked, any further callers will be added to a waitlist and will have first priority the next time the same topic is covered during Ask the Expert.

Human Resources Expert – JK Evans & Associates

Topics covered could include, but are not limited to:

- employee reviews
- handbooks
- classification
- personnel policies
- FMLA
- ADA